First National Bank

of America

Payment & Information Guide

Customer Service:

(800) 266-7661

AutoPay:

To enroll in this FREE service please call our customer service team at **(800) 266-7661** or visit **www.fnba.com/welcome-info/** and select **AutoPay Form**.

You can also view **Frequently Asked Questions** and commonly requested documents and forms.

24-7 Hotline / Phone Pay:

(**888**) **PAY-FNBA** or **(888) 729-3622**

Access Code: **50653788**.

Please have a copy of your Routing number and checking or savings account ready upon request. You must be the owner of the bank account you wish to use or obtain written consent from the account owner.

*Credit and debit cards are not accepted at this time.

WebPay:

Visit **www.fnba.com** and select Login in the upper right corner and choose **Loan.**

Payment Methods	AutoPay 800-266-7661	24/7 Hotline 833-FNB-DATA	Customer Service 800-266-7661	WebPay www.fnba.com	Invoice Mail	Phone Pay 888-PAY-FNBA
Payment Processing Fees:						
E-Check	*FREE*	$5.00	$5.00	$2.00	*FREE*	$5.00
Debit Card	N/A	N/A	$15.00	$15.00	N/A	N/A
Features:						
Starting Balance			✓	✓		
Current Balance		✓	✓	✓	✓	✓
Monthly Payment		✓	✓	✓	✓	✓
Due Date		✓	✓	✓	✓	✓
Last Payment Received		✓	✓	Web Payments Only	✓	
Monthly Payment Breakdown			✓	✓	✓	
Interest Rate			✓	✓	✓	
Charge & Fee Balances			✓	✓	✓	
Escrow Information			✓	✓	✓	
Tax Information			✓	✓		
Insurance Information			✓	✓	✓	
Payment History			✓	✓	✓	
Payoff Amount			✓			
Transaction Activity			✓	✓	✓	
Request Forms / Documents		✓	✓			

Information & rates current as of 02/01/22 but subject to change.